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Distributed by the Division of Medicaid Department of Health and Welfare State of Idaho



From the Idaho Department of Health and Welfare, Division of Medicaid

November 2008

National Provider Identifier (NPI) NPI is Now! Are You Using It?

Are you finding NPI taxonomy error codes (**051**, **052**, **053**, or **055**) on your Remittance Advice (RA)? Effective November 1, 2008, we changed the order in which we process certain information on your electronic claims. This change will decrease the number of claims we deny due to taxonomy code errors.

What changed? We use the 9-digit ZIP code before the taxonomy code to complete the NPI to Idaho Medicaid provider number linking.

Why make this change now? We made this change to accommodate the nearly endless combination of provider claim submission software and claim clearinghouse needs. Idaho Medicaid is processing in the order listed below to assist providers who are unable to submit two different taxonomy codes or who must submit distinct 9-digit ZIP codes to identify the appropriate service location.

To adjudicate the claim, the NPI you submit must ultimately link to **only one** Idaho Medicaid provider number. To find the Idaho Medicaid number, the 9-digit ZIP code is considered *before* the taxonomy code.

- 1. NPI
- 2. Electronic claim type Professional, Dental, Institutional, or NCPDP
- 3. Service location 9-digit ZIP code
- 4. Taxonomy code

What does this mean for you? Claims that denied in the past due to taxonomy code problems, may no longer deny. You must ensure the 9-digit ZIP code you submit on the claim matches the 9-digit ZIP code you registered on the Idaho Medicaid NPI Registration Web site for these changes to work for you. You can verify your registered 9-digit ZIP codes at https://npi.dhw.idaho.gov. The 9-digit ZIP code specific to the billing provider and the service location is placed in LOOP 2010AA, specifically, Segment N403 for the 837I, 837P, and Dental electronic transaction.

If one NPI number is linked to two or more Medicaid provider numbers that have the same provider type and ZIP+4, you should update the ZIP+4 on the NPI registration page listed to be **unique** for each service location or Medicaid provider number, (e.g., 88888-0001, 88888-0002, 88888-0003) and so on. Then make sure you update the ZIP codes in your software program so the claims process with the updated 9-digit ZIP codes.

Once the submitted NPI links to one Idaho Medicaid provider number, EDS will adjudicate the claim. Idaho Medicaid continues to recommend you send both your NPI and Idaho Medicaid provider number. Please review your paper RA weekly to closely track the status of the electronic claims you submit.

Pharmacy Providers

Are You Getting 051 Explanation of Benefits Code on Transactions?

Some pharmacies are getting a **051** EOB (Taxonomy code is required when submitting this NPI on claims) denial code when they submit an NPI in the Billing ID field.

This error sets when **a single** NPI links to more than one Idaho Medicaid **pharmacy** provider number. Taking the following steps before you resubmit the claim will correct the problem.

- 1. Review all NPI to Idaho Medicaid **pharmacy** provider number links, to ensure all of the links are one-to-one (one NPI to one Idaho Medicaid **pharmacy** number).
- 2. If the billing NPI links to more than one Idaho Medicaid **pharmacy** provider number, apply for a separate NPI for each Idaho Medicaid **pharmacy** provider number. To apply for a new NPI, go to **https://nppes.cms.hhs.gov/**.
- 3. Register and link the new NPI to the appropriate Idaho Medicaid **pharmacy** provider number on the Idaho Medicaid NPI Registration Web site at https://npi.dhw.idaho.gov.

Why am I required to have a different NPI for each of my pharmacy locations? The limitation of the current electronic NCPDP claim does not allow the submission of a taxonomy or ZIP code for location identification.

Your local public relations consultant (PRC) can assist you in the NPI registration process. Phone numbers for the PRCs are listed in the sidebar on page 5. You may also email your questions to **NPIHD@dhw.idaho.gov**.

Still not sure what an NPI is and how you can get it, share it, and use it? Find more information about NPI at www.cms.hhs.gov/NationalProvIdentStand. Providers can apply for a new or additional NPI online at https://nppes.cms.hhs.gov or call the NPI enumerator at (800) 465-3203, to request a paper application.

September 24, 2008

MEDICAID INFORMATION RELEASE 2008-18

To: Prescribing Providers, Pharmacists, and HospitalsFrom: Leslie M. Clement, Administrator, Division of Medicaid

Subject: Preferred Agents for Drug Classes Reviewed at Pharmacy and Therapeutics

Committee Meetings on July 18, 2008, and August 15, 2008.

Drug/Drug Classes: Noted below

Implementation Date: Effective for dates of service on or after October 1, 2008

Idaho Medicaid is noting preferred agents and prior authorization (PA) criteria for the following drug classes as part of the Enhanced PA Program. The information is included in the attached Preferred Drug List.

The Enhanced PA Program and drug-class specific PA criteria are based on nationally recognized peer-reviewed information and evidence-based clinical criteria. Medicaid designates preferred agents within a drug class based primarily on objective evaluations of their relative safety, effectiveness, and clinical outcomes in comparison with other therapeutically interchangeable alternative drugs and, secondarily, on cost.

Questions regarding the Enhanced PA Program can be referred to the Idaho Medicaid Pharmacy Unit at (208) 364-1829. A current listing of preferred and non-preferred agents and prior authorization criteria for all drug classes is available online at **www.medicaidpharmacy.idaho.gov**.

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DHW Contact Information

- ◆ DHW Web site www.healthandwelfare. idaho.gov
- ◆ Idaho Careline 2-1-1 Toll free: (800) 926-2588
- Medicaid Fraud and Program Integrity Unit PO Box 83720 Boise, ID 83720-0036 Fax: (208) 334-2026 prvfraud@dhw.idaho.gov

Healthy Connections Regional Health Resources Coordinators

- ◆ Region I Coeur d'Alene (208) 666-6766 (800) 299-6766
- ◆ Region II Lewiston (208) 799-5088 (800) 799-5088
- ◆ Region III Caldwell (208) 455-7244 (208) 642-7006 (800) 494-4133
- ♦ Region IV Boise (208) 334-0717 (208) 334-0718 (800) 354-2574
- ◆ Region V Twin Falls (208) 736-4793 (800) 897-4929
- ◆ Region VI Pocatello (208) 235-2927 (800) 284-7857
- ◆ Region VII Idaho Falls (208) 528-5786 (800) 919-9945
- ♦ In Spanish (en Español) (800) 378-3385

Prior Authorization Contact Information

♦ DME Specialist, Medical Care PO Box 83720

Boise, ID 83720-0036 Phone: (866) 205-7403 (800) 352-6044

(Attn: DMÈ Specialist)

♦ Pharmacy

PO Box 83720 Boise, ID 83720-0036 Phone: (866) 827-9967 (208) 364-1829

(208) 364-1864 Fax:

♦ Qualis Health (Telephonic & **Retrospective Reviews)**

10700 Meridian Ave. N. Suite 100

Seattle, WA 98133-9075 Phone: (800) 783-9207

(800) 826-3836 (206) 368-2765

www.qualishealth.org/idaho

medicaid.htm

Transportation

♦ Developmental Disability and Mental Health

Phone: (800) 296-0509, #1172 (208) 287-1172

♦ Other Non-emergent and **Out-of-State**

Phone: (800) 296-0509, #1173

(208) 287-1173

(800) 296-0513 Fax:

(208) 334-4979

♦ Ambulance Review

Phone: (800) 362-7648 (208) 287-1157

(800) 359-2236 Fax:

(208) 334-5242

Insurance Verification

♦ HMS

PO Box 2894 Boise, ID 83701 Phone: (800) 873-5875

(208) 375-1132

(208) 375-1134 Fax:

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Agents bolded indicate changes in the Preferred Drug List

THERAPEUTIC DRUG CLASS	PREFERRED AGENTS	NON-PREFERRED AGENTS*	
Vaginal Antibiotics	Cleocin [®] , clindamycin, Clindesse [®] , and metronidazole	There are no agents recommended by the committee as non-preferred.	
Topical Antivirals	Zovirax [®] cream and Denavir	Zovirax [®] ointment	
Topical Antiparasitics	permethrin, Eurax [®] , and Ovide [®]	lindane	
Analgesics/Anesthetics	Lidoderm [®]	Voltaren gel [®] and Flector [®]	
Pancreatic Enzymes	pancrelipase, Pancrease [®] MT, lapase, dygase, Viokase [®] , Lipram [®] , Creon [®] , and Ultrase [®]	Pancrecarb [®] MS	
Stimulants and Related Agents	Concerta®, Vyvanse®, Adderall® XR, amphetamine salt combo, dexmethylphenidate, dextroamphetamine, Focalin® XR, Metadate® CD, methylphenidate, and methylphenidate ER. Current therapeutic prior authorization guidelines for diagnosis and contraindications will remain in effect.	Daytrana [®] , Desoxyn [®] , Provigil [®] , Ritalin [®] LA, and Strattera [®]	
Alzheimer Agents	Aricept® and Aricept ODT® preferred for mild to severe dementia ratings. Exelon® and Exelon® patch as preferred agents for mild to moderate dementia ratings. Namenda® as a preferred agent for moderate to severe dementia ratings. Current therapeutic prior authorization criteria will continue to be required.	Cognex [®] , Razadyne [®] , and Razadyne ER [®]	
Androgenic Agents	Androderm [®] and Androgel [®]	Testim [®]	
Bronchodilators, Anticholenergic	Atrovent HFA [®] metered dose inhaler, Combivent [®] metered dose inhaler, ip- ratropium nebulizer solution, and Spiriva Handihaler [®] inhalation powder	Duoneb [®] inhalation solution and ipratropium/albuterol nebulizer solution	
Antidepressants, Other	mirtazapine, buproprion IR, buproprion SR, buproprion XL, and Effexor® XR	nefazodone, venlafaxine, Cymbalta [®] , Pristiq [®] , and Emsam [®] patch	
Antidepressants, SSRI	citalopram, fluoxetine, fluvoxamine, and sertraline	Lexapro [®] , paroxetine, paroxetine CR, Pexeva [®] , Paxil CR [®] , Prozac [®] Weekly, and Luvox [®] CR	
		All individuals currently on Lexapro [®] , paroxetine, and Paxil CR [®] will be "grandfathered."	
Antiemetics, Oral	Emend®, ondansetron, ondansetron ODT, and Zofran® ODTCurrent therapeutic prior authorization criteria will remain in effect for all of these agents.	Anzemet [®] , granisetron, Zofran [®] (non-ODT), Marinol [®] , and Cesamet [®]	
Antifungals, Oral	clotrimazole, fluconazole, ketoconazole, and nystatinBrand name drugs of preferred generics will still require prior authorization.	Ancobon [®] , griseofulvin suspension, Grifulvin [®] V tablets, Gris-Peg [®] , itraconazole , Lamisil [®] , Noxafil [®] , terbinafine, and Vfend [®]	

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THERAPEUTIC DRUG CLASS	PREFERRED NON-PREFERRED AGENTS AGENTS*	
Antifungals, Topical	clotrimazole/betamethasone, ketoconazole topical and shampoo, Naftin®, nystatin, nystatin/triamicinolone, and econazole. In addition, OTC preparations tolnaftate crèam/powder/ solution/spray, miconazole, Lamisil® AF, Tinactin®, and clotrimazole is designated as preferred when a prescription is written.	ciclopirox cream / suspension/gel/ solution/lacquer, Ertaczo®, Exelderm®, Loprox® shampoo, Mentax®, Oxistat®, Penlac®, Xolegel®, CNL8, Extina, and Vusion® There will be no changes to the current Penlac® prior authorization criteria.
Antiparkinson's Agents	bromocriptine, benztropine, carbidopa/ levodopa, ropinirole, selegiline, Stalevo [®] , and trihexyphenidyl	Azilect [®] , Comtan [®] , Mirapex [®] , Parcopa [®] , Tasmar [®] , and Zelapar [®] Current Mirapex [®] patients will be
Antivirals	acyclovir, amantadine, Tamiflu [®] , and Valtrex [®]	"grandfathered". Relenza® inhalation, Famvir®, and rimantadine
Atopic Dermatitis	Elidel [®] and Protopic [®]	None
Beta Agonist Bronchodilators	albuterol all formulations, Proair HFA® metered dose inhaler, Proventil HFA® metered dose inhaler, Ventolin HFA® metered dose inhaler, Xopenex HFA® metered dose inhaler, Maxair Autoinhaler® metered dose inhaler, Foradil Aerolizer® metered dose inhaler, Serevent Diskus® dry powder inhaler, and terbutaline oral tablets	Alupent [®] metered dose inhaler, metaproterenol all formulations, Performist [®] , Brovana [®] , and Xopenex [®] inhalation solution
Bone Resorption Suppression & Related Agents	alendronate sodium, Actonel®, Fosamax® solution, Fosamax Plus D®, and Miacalcin® nasal	Actonel®w/calcium, Boniva®, Didronel®, Fortical®, and Forteo® subcutaneous
Oral Cephalosporins and Related Antibiotics	amoxicillin/clavulanate tablets and suspension, cefdinir, cefactor, cefuroxime, cephalexin, and Suprax [®] . Brand name drugs of preferred generics will still require prior authorization.	cefadroxil, cefprozil, Cedax [®] , Augmentin XR [®] , Spectracef [®] , cefpodoxime, and Raniclor [®]
Cytokine and CAM Antagonists	Enbrel [®] , Humira [®] , Kineret [®] , and Raptiva [®]	Amevive [®] , Orencia [®] , and Remicade [®]
Oral Fluoroquinolones	Levaquin®, Avelox®, and ciprofloxacin tablets	ciprofloxacin ER, Cipro [®] suspension, Factive [®] , Noroxin [®] , ofloxacin, and Pro- quin XR [®]
Hepatitis B Agents	Prescriber choice will be allowed within this drug class and Epivir – HBV [®] , Tyzeka [®] , Hepsera [®] , and Baraclude [®] be designated as preferred agents.	None
Incretin Hypoglycemics	Byetta [®] , Symlin [®] . Current therapeutic criteria for Byetta [®] and Symlin [®] will be retained.	Janumet [®] and Januvia [®]
Inhaled Glucocorticoids	Symbicort®, AeroBid®, AeroBid-M®, Asmanex®, Azmacort®, and QVAR®	Advair Diskus®, Advair HFA®, Flovent®, Flovent HFA®, Pulmicort Flexhaler®, Pulmicort Respules®. Current therapeutic criteria for long-acting beta agonist/inhaled glucocorticoid combinations and Pulmicort Respules® will remain in effect.

EDS Contact Information

♦ MAVIS

Phone: (800) 685-3757 (208) 383-4310

- ◆ EDS Correspondence PO Box 23 Boise, ID 83707
- ◆ Medicaid Claims PO Box 23 Boise, ID 83707
- ♦ PCS & ResHab Claims PO Box 83755 Boise, ID 83707

EDS Fax Numbers

- ◆ Provider Enrollment (208) 395-2198
- ◆ **Provider Services** (208) 395-2072
- ◆ Participant Assistance Line Toll free: (888) 239-8463

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Provider Relations Consultant Contact Information

♦ Region 1

Prudie Teal 1120 Ironwood Dr., Suite 102 Coeur d'Alene, ID 83814

Phone: (208) 666-6859 (866) 899-2512 (208) 666-6856 EDSPRC-Region1@eds.com

♦ Region 2

Darlene Wilkinson 1118 F Street PO Drawer B Lewiston, ID 83501

Phone: (208) 799-4350 Fax: (208) 799-5167 EDSPRC-Region2@eds.com

♦ Region 3

Mary Jeffries 3402 Franklin Caldwell, ID 83605

Phone: (208) 455-7162 Fax: (208) 454-7625 EDSPRC-Region3@eds.com

♦ Region 4

Angela Applegate 1720 Westgate Drive, # A Boise, ID 83704

Phone: (208) 334-0842 Fax: (208) 334-0953 EDSPRC-Region4@eds.com

♦ Region 5

Trudy DeJong 601 Poleline, Suite 3 Twin Falls, ID 83303

Phone: (208) 736-2143 Fax: (208) 678-1263 EDSPRC-Region5@eds.com

♦ Region 6

Abbey Durfee 1070 Hiline Road Pocatello, ID 83201

Phone: (208) 239-6268 Fax: (208) 239-6269

EDSPRC-Region6@eds.com

♦ Region 7

Ellen Kiester 150 Shoup Avenue Idaho Falls, ID 83402

Phone: (208) 528-5728 Fax: (208) 528-5756

EDSPRC-Region7@eds.com

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THERAPEUTIC DRUG CLASS	PREFERRED AGENTS	NON-PREFERRED AGENTS*
Intranasal Rhinitis Agents	Veramyst® , Astelin®, ipratropium nasal spray, fluticasone , Nasacort AQ®, and Nasonex®	Omnaris [®] , Beconase AQ [®] , flunisolide, Nasarel [®] , and Rhinocort Aqua [®]
Insulins	Humalog [®] , Humalog [®] mixture, Humulin [®] , Lantus [®] , Levemir [®] , Novolin [®] , Novolog [®] , and Novolog [®] mix- ture	Apidra
Leukotriene Modifiers	Accolate® and Singulair®	Zyflo CR ®
Macrolides/Ketolides	Zmax®, azithromycin generic, clarithromycin generic, and erythromycin generic	clarithromycin ER and Ketek® Ketek® will continue to be subject to prior authorization with strict adherence to the package insert.
NSAIDS	diclofenac, etodolac, fenoprofen, flurbiprofen, ibuprofen (RX), indomethacin, ketorolac, meclofenamate , meloxicam , nabumetone , naproxen (RX), oxaprozin, piroxicam, and sulindac	Arthrotec [®] , Celebrex [®] , ketoprofen, mefenamic acid, Prevacid Naprapac [®] , and tolmetin The therapeutic prior authorization rule currently in place for Celebrex [®] will remain
Ophthalmics for Allergic Conjunctivitis	Acular®, Alrex®, cromolyn sodium, Elestat®, Optivar®, Patanol®, and Pataday®	Alocril [®] , Almast [®] , Alomide [®] , Emadine [®] , and ketotifen
Ophthalmic Fluoroquinolone Antibiotics	erythromycin, ciprofloxacin, lquix [®] , ofloxacin, Vigamox [®] , and Zymar [®]	Azasite [®] , Ciloxan [®] ointment, and Quixin [®]
Ophthalmic Glaucoma Agents	Combigan®, Alphagan P®, Azopt®, betaxolol, Betimol®, Betoptic S®, brimonidine, carteolol, Cosopt®, dipivefrin , Istalol®, levobunolol, Lumigan®, metipranolol, pilocarpine, timolol, Travatan®, Travatan Z®, Trusopt®, and Xalatan®	
Ophthalmics, NSAIDS	Acular LS [®] ophthalmic, Acular PF [®] ophthalmic, flurbiprofen ophthalmic, Nevanac [®] ophthalmic, and Xibrom [®] ophthalmic	diclofenac ophthalmic
Platelet Aggregation Inhibitors	Aggrenox [®] , dipyridamole, and Plavix [®]	ticlopidine

- *Use of non-preferred agents must meet prior authorization requirements.
- *Use of any covered product may be subject to prior authorization for quantities or uses outside the Food and Drug Administration (FDA) guidelines or indications.

Idaho Medicaid Provider Handbook: This Information Release does not replace information in your Idaho Medicaid Handbook.

Attention Providers:

Please note the following changes for the November workshops:



- The November workshop for all regions except for Region 5, will be Wednesday, November 12 from 2 to 4 p.m. This change is due to the holiday on November 11, 2008.
- The November workshop for Region 5 will be Tuesday, November 4 from 1 to 3 p.m.

Get Ready for 1099 Forms

Note: There have been a few modifications to this form. If you need an updated form, please contact EDS toll-free at (800) 685-3757, or in the Boise area at 383-4310 and ask for 'Provider Enrollment'.

The time of year is coming again when we will soon be sending your 1099 forms. The information that follows will help ensure that your 1099 information is current.

First, check your recent Remittance Advice report to make certain we have your correct business name and address and that we have linked this information to the correct provider identification number.

Next, determine if your tax identification number has changed during this past year.

If you need to make any corrections, please submit your updates using the Change of Provider Information Authorization form. The provider must sign this form to authorize a change in the pay-to name or address, or the tax identification number. You can either fax it to EDS Provider Enrollment at (208) 395-2198, or mail it to EDS Provider Enrollment at PO Box 23, Boise, ID 83707.

By taking a few minutes to verify your correct information now, you can save time and frustration in the future.

If you have questions, please call EDS toll-free at (800) 685-3757, or in the Boise area at 383-4310 and ask for 'Provider Enrollment'.

Provider Number:	Provider Name:			
Date requested information is effective:				
Please change the information for the following name(s) or address	s(es):			
Pay-to Mail-to Service Lo	ocation(s)			
Old Name:	New Name:			
	(attach a signed W-9 with effective date if Pay-to name is changing)			
Old Address:	New Address:			
Old Telephone Number:	New Telephone Number:			
Old Tax ID Number:	New Tax ID Number:			
	(attach a signed W-9 with effective date)			
Additional Comments:				
Provider Signature:				
Date Signed:				

Mail to: EDS, an HP company

Provider Enrollment PO Box 23

Boise, ID 83707

Fax to: EDS, an HP company

Attn: Provider Enrollment

(208) 395-2198

Information: (800) 685-3757

Internal Revenue Service Exempt Status for Personal Care & Residential Habilitation Service Providers

You can use this notice to submit to the Internal Revenue Service (IRS) for your taxes.

In May 2004, the Idaho Department of Health and Welfare (IDHW) met with the Boise IRS to discuss the tax status of 24-hour personal care and residential habilitation service providers. The current ruling is that IDHW payments to these providers meet the following tax exempt criteria in Section 131 of the IRS Code:

- Services are provided in the provider's home.
- A state agency, IDHW, is paying for the services.
- The individuals require a high level of care and supervision. Without the personal care or residential habilitation services, the individual would need care in a nursing home or an intermediate care facility for the mentally retarded. In addition, the Medicaid payment is only for the care provided and not for room and board.

For more general tax information go to **www.irs.gov**. To read an explanation in layman's terms in regards to exempt status for personal care and residential habilitation service providers, go to **http://www.irs.gov/pub/irs-pdf/p17.pdf**, pages 88 - 89 of IRS Publication 17, and refer to Foster Care Providers, Difficulty-of-Care Payments, and Reporting Taxable Payments.

It is possible that the IRS might not have all the information on the care component. This letter may provide clarification for the IRS. Please consult the IRS or a professional tax preparer if you have additional questions.

Attention: Pharmacies with Durable Medical Equipment (DME)

Re: Flu Shot Administration

Idaho Medicaid will reimburse pharmacies for administering the influenza vaccine to adults age 21 and over beginning with the 2008-2009 influenza season.

- The Vaccines for Children (VFC) Program covers children through age 20.
- Dual eligible individuals, those with both Medicare and Medicaid, must receive their influenza vaccine through the Medicare program.
- Pharmacies can bill for the vaccine and the administration of the vaccine using their DME provider number and a CMS-1500 claim form.

Please direct any questions regarding this notice to (208) 364-1897.



All Pharmacy Providers of Durable Medical Equipment (DME)

This is to remind Pharmacy/DME providers about program guidelines for inhaler spacers (IR #MA02-31).

- Idaho Medicaid can reimburse spacers through the DME Program.
- They do not require prior authorization.
- Up to one spacer per six months.
- Providers should bill all spacers on the CMS-1500 claim form with the following HCPCS codes:

HCPCS Code	Description	Reimbursement
S8100	Holding chamber or spacer used with an inhaler or nebulizer; without mask.	\$31.05
S8101	Holding chamber or spacer for use with an inhaler or nebulizer; with mask.	\$41.87

Reminder: Chiropractic Providers:

Idaho Medicaid will reimburse for up to 24 manipulation visits during any calendar year for remedial care by a chiropractor, but only for treatment involving manipulation of the spine to correct a subluxation condition. See *IDAPA* 16.03.09.532 Chiropractic Services – Coverage and Limitations online at http://adm.idaho.gov/adminrules/rules/idapa16/0309.pdf.

Providers must bill using one of the following procedure codes:

CPT Code	Description
98940	Chiropractic manipulative treatment (CMT); spinal, one to two regions
98941	Spinal, three to four regions
98942	Spinal, five regions

Note: Medicaid does not reimburse for any other chiropractic service.

Keep Your Staff Up-to-Date on Accurate Claims Processing

EDS provider relations consultants (PRCs) continue to offer a series of provider workshops. Each consultant conducts a two hour regional workshop every two months to help providers in their region.

The topics include:

- Learn more about National Provider Identifier (NPI)
- General Medicaid Billing
- Provider Resources
- Using PES Software
- CMS-1500

The next workshop is scheduled for all regions Tuesday, January 13, 2009, from 2 to 4 p.m. Region 5 will be Tuesday, January 6, 2009.

EDS provides these training sessions at no cost to providers, but space is limited so please pre-register with your local PRC. Phone numbers for the PRCs are listed in the sidebar on page 5.

Idaho MMIS Transition News Online Provider Record Update

Get ready for the upcoming Online Provider Record Update for the new Idaho claims processing system which is named Idaho MMIS. After you complete your online record update, you will have access to all the information you need to conduct business with Idaho Medicaid and most importantly – you will be assured that your claims are paid accurately and without delay once the new system goes live!

What does this mean for you?

- Please make sure you keep the National Plan and Provider Enumeration System (NPPES) up to date with your current information. You can access NPPES online at https://nppes.cms.hhs.gov, or by calling the National Provider Identifier (NPI) enumerator at (800) 465-3203 to request paper forms. We will use the NPPES for validating your NPI and physical addresses.
- During the spring of 2009 you will receive a letter containing all the information you need to complete your provider record update online. As part of the update process, you will go online to review and verify your provider information. To make the update process quick and simple, we are using as much of your existing information as possible. We will also be asking for new information such as e-mail addresses and office hours. It is very important that you review and validate or correct your information. You are responsible to make sure your provider record is complete and correct in the new system.

Worried you might miss something important?

- Not to worry, extensive statewide provider outreach is in development and will include face-to-face group and
 individual training as well as online training opportunities. Training materials will be available on the Web and trained
 staff will be available by phone and e-mail to support the provider record update process.
- We are very excited about the online provider record update process and believe it will make the move to our new
 claims processing system, the Idaho MMIS, a simple and positive experience. We will provide more information
 about the online record update process over the next few months, so continue to watch the MedicAide newsletter for
 information that's important to you.

For questions, please e-mail us at **IdahoMMIS@dhw.idaho.gov**. Idaho MMIS is Idaho's new Medicaid claims processing system.

Why Is It Necessary To Bill Usual And Customary Charges?

There is a risk involved in only billing what you expect Medicaid to pay. When there is a rate increase, if you have not billed the new rate, your claims will not pay at the higher rate. When automated mass adjustments are initiated to repay claims at a new, higher rate, your claim will not be automatically adjusted for more than your billed amount.

Adjust claims electronically or on paper using an Adjustment Request form found in the *Provider Handbook, Appendix D, Forms*, to request the higher payment when you find you billed the lower charge.

Billing your "usual and customary" charges routinely will help ensure that your claims are paid at the highest rate for which they qualify, without the extra work of adjusting claims.

The Idaho Medicaid Provider Handbook,
Section 2 - General Billing Information, item 2.1.1 Medicaid Billing Policies states:
"Providers should charge their usual and customary fee for services and submit those charges to Medicaid for payment consideration."

Instructions for the CMS-1500 Paper Claim Form

These instructions for the CMS-1500 claim form clarify that the Idaho Medicaid provider number (not the NPI) is required. Idaho Medicaid processes all paper claims using the 1D qualifier and 9-digit Idaho Medicaid provider number. Instructions for **fields 17a, 17b, 24I, 24J, 33a,** and **33b** are detailed below.

Referring Provider Number fields

17a	Other ID	Required if applicable	Use this field when billing for a consultation or Healthy Connections (HC) participant.
			For consultations enter the qualifier 1D followed by the referring physician's 9-digit Idaho Medicaid provider number.
			For HC participants, enter the qualifier 1D followed by the 9-digit HC referral number.
17b	NPI Number	Not Required	Enter the referring provider's 10-digit NPI number. Note: The NPI number, sent on paper claims, is not used for paper claims processing.

CMS	CMS-1500		1D (one D) Qualifier		daho Medicaid Provider Number
17	Name of Referring Physician or Other Source		17a	1D	123456789
			17b	NPI	

Rendering Provider ID fields

241	ID Qualifier	Required, if Idaho Medicaid provider number	Enter qualifier 1D followed by the 9-digit Idaho Medicaid provider number in 24J Note: Qualifier ZZ , sent on paper claims, may result in denial of claim when services require a rendering provider ID number.
24J	Rendering Provider ID Number	Required if applicable	If the billing provider number is a group, enter the performing provider's 9-digit Idaho Medicaid provider number as the rendering provider. Note: Taxonomy codes and NPI numbers sent on paper claims are not used for claims processing.

Billing Provider Information fields

33. BILLING PROVIDER INFO & PH# ()		
a.	b. 1D123456789	

Billing Provider Information fields

1D (one-D) Qualifier	24I ID QUAL	24J Rendering Provider ID #	Medicaid Provider Number
•	1D	123456789	
	NPI		
	NPI		

CMS-1500

33a	NPI Number	Not required	Enter the 10-digit NPI number of the billing provider. Note: NPI numbers, sent on paper claims are optional and are not used for claims processing.
33b	Other ID	Required	Enter the qualifier 1D followed by the provider's 9-digit Idaho Medicaid provider number. This provider identifier must be the group billing provider number for the rendering provider used in 24J when the rendering provider is a member of a group.
			Note: All paper claims require the 9-digit Idaho Medicaid provider number for successful claims processing.

Attention School-Based Services Providers

Effective with dates of service July 1, 2008, and after, Medicaid will reimburse psychological testing provided in a school setting at the following rates:

CPT Code	Description	Reimbursement Rate
96101	Psychological testing, per hour, face to face	\$62.45
96102	Psychological testing, per hour, face to face (EG, MMPI, WAIS) Technician	\$43.89
96103	Psychological testing, administered by a computer	\$27.36

For Your Information ...

Did you know that you can access the MedicAide newsletter online at www.healthandwelfare.idaho.gov?

Here's how you find it:

- Choose Medicaid Provider Information from the list on the right side of the screen
- Under the Other Resources heading on the right side listing, choose Newsletters
- You can obtain the current newsletter information as well as the archived history

EDS, an HP company PO BOX 23 BOISE, IDAHO 83707







November Office Closures

The Idaho Department of Health and Welfare offices will be closed for the following state holiday:

Veterans Day Tuesday, November 11, 2008.



The Idaho Department of Health and Welfare and EDS offices will be closed for the following holiday: **Thanksgiving**Thursday, November 27, 2008.

Friday, November 28, 2008, EDS offices will be closed with the exception of the EDS Provider Service Representatives (PSRs).

The PSRs will be available from 8 a.m. to 6 p.m. MST.

Reminder that MAVIS

(the Medicaid Automated Voice Information Service) is available on state holidays at:
(800) 685-3757 (toll-free) or
(208) 383-4310 (Boise local)

MedicAide is the monthly informational newsletter for Idaho Medicaid providers.

Editor: Carolyn Taylor, Division of Medicaid

If you have any comments or suggestions, please send them to:

taylorc3@dhw.idaho.gov

or

Carolyn Taylor DHW MAS Unit PO Box 83720 Boise, ID 83720-0036

Fax: (208) 364-1911